Get innovative solutions, reliability and service on every job with

Tri-City Technologies

Nothing is more critical to the success of your business or organization than reliable, up-to-date telecommunications. When you work with Tri-City Technologies, you can have confidence you'll have an experienced and knowledgeable team working with you.

CONFIDENCE DELIVERED.®

Tri-City Technologies

Experienced in telecommunications.

Communications directors and information systems specialists who need integrated telecommunications count on the experience of Tri-City Technologies. You can too. Our Telecommunications division offers a range of products and services to help your organization stay in touch across town and across the world.

"Tri-City Technologies designed and installed a voicemail/phone system in our Moline and Davenport offices. Throughout this project their staff provided custom-fit solutions, helped manage our internet/ telecommunications vendors, and kept our internal team well-informed. Their solution consultants, technicians and trainers went out of their way to make sure we were completely satisfied at all critical stages. I strongly recommend Tri-City Technologies as a supplier and business partner." — Vice President, Education & Operations, Junior Achievement of the Heartland, Moline, IL

AREAS OF EXPERTISE

• **Communications Systems**
  – VoIP & Digital
  – Premise, Cloud & Hybrid
  – Virtual Server/Software Only
  – Unified Communications
  – Presence Based Communications
  – Voice Mail, Fax Messaging,
    & Automated Attendant
  – Mobility Solutions
  – SIP Endpoints

• **Networking and Systems Integration**
  – Remote and Mobile Workforce
  – Multiple Site
  – Virtual Applications – VMware/Hyper-V
  – Web Conferencing & Collaboration
  – Business & Enterprise Class Wifi
  – Point to Point Wireless
  – Computer Telephony Integration (CTI)
  – Call Accounting
  – Sound Masking
  – Overhead Paging
  – MS Teams
  – Zoom

• **Contact Centers**
  – Automatic Call Distribution (ACD)
  – Multimedia Contact Center
  – Reporting
  – Call Recording
  – Integrated Voice Response

• **Service & Support**
  – 24 Hour Emergency Response
  – Technical Support
  – Troubleshooting
  – Disaster Recovery Planning
  – Performance Analysis
  – Network Assessment (LAN/WAN)
  – Maintenance Contracts
  – Time & Material

• **Vertical Markets**
  – Banking and Financial Services
  – Education
  – Professional Service Organizations
  – Healthcare
  – Not For Profit
  – Manufacturing and Wholesale Distribution
  – Industrial
  – Hospitality
  – SMB
  – Enterprise

• **Health & Safety Monitoring**
  – HALO Smart Sensor (Vape Detection)
  – Sentry ERS

AUTHORIZED BUSINESS PARTNERS

• Mitel
• Grandstream
• Ring Central
• IP Video – Motorola Solutions Company

OTHER SUPPORTED SYSTEMS

• Nortel
• Panasonic DBS
• Polycom
• Spectralink
• Toshiba

Tri-City Group

TELECOMMUNICATIONS SUPPORT FROM A NAME YOU CAN TRUST

Tri-City Technologies is part of the Tri-City Group family of companies, one of the largest family-owned contractors in the country with a known reputation for quality and success. With the foundation of Tri-City Group, you get the confidence and backing of the Tri-City name, with years of telecommunications expertise.

Find out how you can get **CONFIDENCE** DELIVERED® on your next project.
Go to www.tricitytechnologies.com